30545 Roan Drive Evergreen, CO 80439 pcpfeiffer@msn.com

12/14/24

Fire Underwriting Department State Farm Fire & Casualty Company PO Box 2356 Bloomington, IL 61702-2356

To Whom it May Concern,

This is in reply to your letter dated 12/6/24 received yesterday.

It is incorrect in numerous ways including but not limited to:

I did not "withdraw my application"—Ms. Vanags threatened me initially and then did it of her own volition when I tried to transfer my policy to another agent (April Welch, Lakewood, CO). It appears to be retribution for having caught a still unknown trespasser on my property filming me inside my home. A representative of State Farm was notified via your 800# on 11/27/24 when it occurred as was my agent and numerous members of her staff; they still have not explained their involvement nor have they identified the on-site perpetrator. A criminal case was opened; complaints to D.O.R.A and the local attorney general and others are pending. This week, your offices were notified again with a conversation with "Patty FSAQ" and I await your investigation and will ask the regulatory agencies to obtain it. Ms. Vanags has not returned any of my emails and one from a staff member (posted at the link below) also contradicts contents of this letter, nor, critically, has she provided any evidence refuting the numerous misrepresentations from her office. I still have not received a refund to my credit card or interest for holding my money under these fraudulent circumstances.

What do you mean by "Therefore, coverage bound by your agent terminated December, 26, 2024" when it wasn't supposed to begin until then?

I anticipate criminal and/or civil action. All key documents, including this letter, provided to the regulatory and law enforcement authorities are posted here: https://pcpfeiffer.org/different-kind-of-insurance-fraud. I have evidence of State Farm's widespread employment of these tactics.

In this, an extremely simplied statement, the CCPA regulates commercial activities and practices that "because of their nature, may prove injurious, offensive, or dangerous to the public" and prohibits conduct that has "a tendency or capacity to attract customers through deceptive trade practices." Further, this behavior constitutes numerous violations of C.R.S. Title 10.

Sincerely,

Peter C. Pfeiffer

cc: Michele Vanags 2443-86, SFPP # 1280798964